



# EDUCATIONAL SCHOOL VISIT INFORMATION

THE EDUCATIONAL SCHOOL VISIT RATE IS AVAILABLE FOR SCHOOLS ONLY, COMING ON AN EDUCATIONAL TRIP DURING TERM TIME ONLY.



At Linton Zoo we are committed to the conservation of endangered species through captive breeding programmes and also education. We feel the two go hand in hand. Like other good zoos we offer an opportunity for people to find out more about some of the creatures with whom we share the world. Our award winning education programme suits a wide age range and is geared to start with visitors as young as pre-school age.

"ENTHUSIASM ABOUT ANIMALS AND NATURE IS INFECTIOUS AND ZOO VISITORS ARE HIGHLY 'SUSCEPTIBLE' TO EDUCATION"

## PLANNING A VISIT TO LINTON ZOO

### BOOK YOUR COACH FIRST!



We advise that you book your coach first. This is particularly relevant in the Summer months when coaches get booked up fast. It is unlikely that we will be unable to accommodate you on the date you choose.

*We are aware that the cost of transport to the zoo is increasing and that often the charge for a bus is much more than the actual zoo admission fee, however we are unable to lower our prices any further to compensate for this.*

Although we have many picnic areas and a large covered area, if extremely wet and cold you may prefer to eat on the coach so it is a good idea to check with your coach company to find out if you are allowed to do this.



### MAKE YOUR BOOKING WITH US.

If you do not already have one, a booking form can be downloaded from our website or posted out upon receipt of a telephone call.

Please complete all relevant sections of the booking form. We cannot guarantee availability on the day if not booked in advance.

### ORGANISERS PREVIEW VISIT

Please phone to book your teacher pre-visit. Safety guidelines are available to assist with your risk assessment.



## PAYING FOR YOUR VISIT

### PREPAYING 2 WEEKS IN ADVANCE

**Payment must reach us 2 weeks before your visit in one lump sum.**

**It is your responsibility to ensure we receive payment in time, we will not chase.**

Any additions to the initial payment will be charged the 'on the day' rate. Any amendments you require to the initial invoice will be charged at £5 per change.

### PAYING ON THE DAY

Payment must be made on your arrival at the zoo in one lump sum once your group numbers have been received before being allowed to enter the zoo. Payment to be made by cash or card.

If you wish to be invoiced following your visit there is a £10 administration charge, payment must then be made within 30 days of the invoice date.

Payments accepted: bank transfer (account details will be on the invoice), debit card or cash.

Refunds can be claimed following your visit should any member of your pre-paid party not be able to attend, a £10 administration charge will be applied. A £25 cancellation fee will be applied if a pre-paid group cancels completely.

## **GIFT SHOP**

Our trained staff will welcome you to our gift shop, but it is useful for us to know if your group is planning to visit the gift shop, this is to ensure we can provide adequate staffing levels to efficiently deal with the larger numbers of children. If we know how much your children have to spend we can offer mini-deals to your group, so they get better value!

## **GOODY BAGS**

Sometimes there just isn't enough time to fit it all in and a trip to the gift shop is often rushed, solve the problem - just grab and dash with your pre-booked goody bags. These can be adapted to suit your group and topic of study. Our standard better value goody bag is £3.50 inc VAT, although we can adapt these depending on your needs, bespoke items start at just £1 for a zoo pencil. So contact the zoo office to discuss your goody bags contents.

### **FOR THE SAFETY AND ENJOYMENT OF ALL WE NEED TO HAVE SOME RULES:-**

Children should not be allowed to wander unaccompanied at any time.

Feeding of any animals is not allowed. Each animal has a special diet and should not be given anything else - not even grass!

Do not, for any reason, climb any fences or cross any safety barriers. If you drop anything over a barrier ask a member of staff to get it for you.

Please walk quietly around the zoo, so as not to disturb any of the animals who may be nesting or have young.

Ball games are only allowed in the car parks.

*Please remember that a member of your group must go to the gatehouse to confirm numbers and hear any news for the day, before you can gain entry to the zoo.*